

# Updating IOS Software and PPM+ Mobile on LTHT iPADS

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## User Guide

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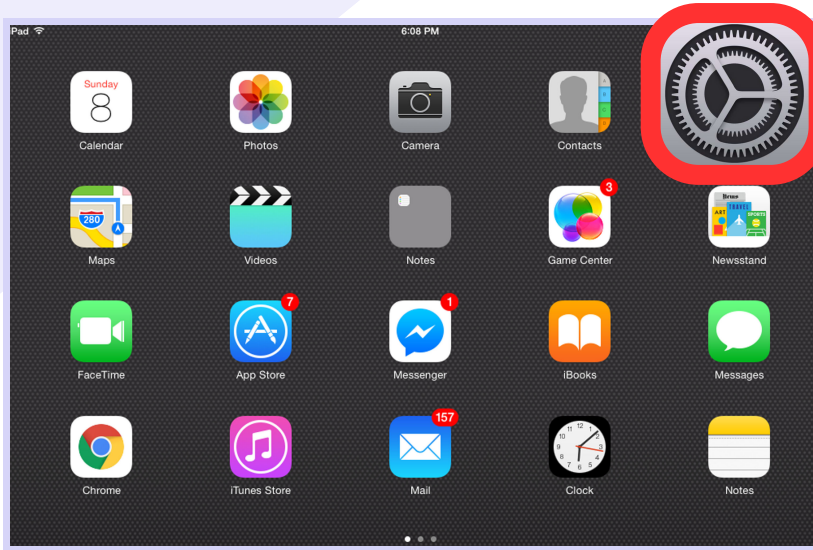
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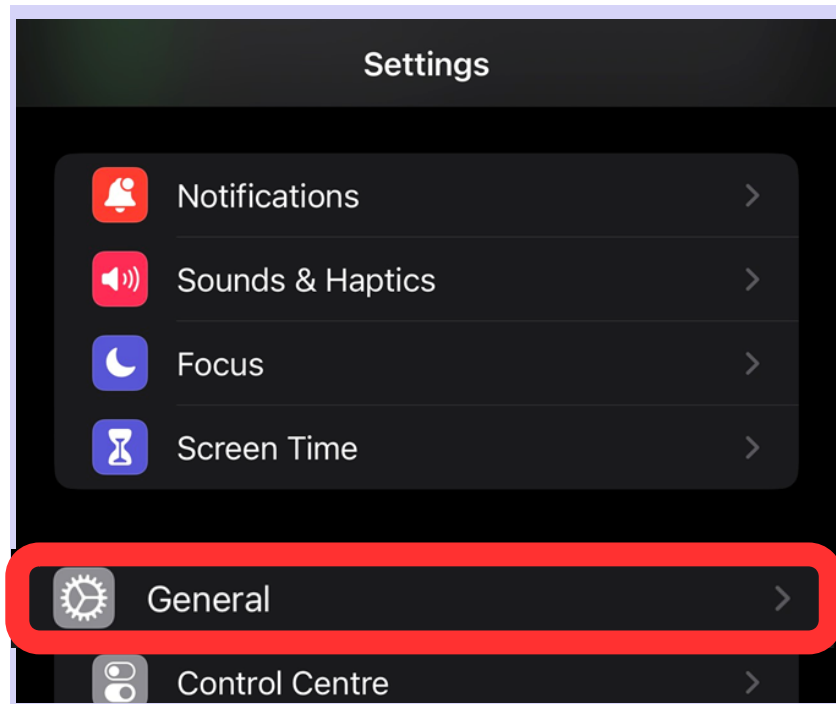
# Updating iOS Software

(Checking your device has the most up to date iOS installed)

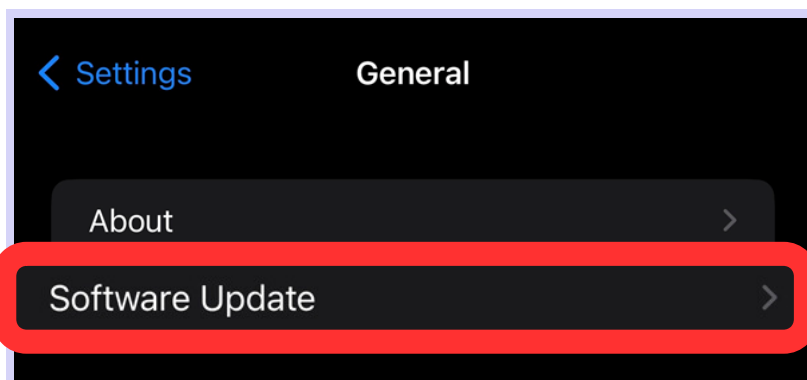


From the **iPad Home Screen** or **Main Menu**, select the **Settings** icon, as highlighted in the image.

From the **Settings** menu, select **General**.



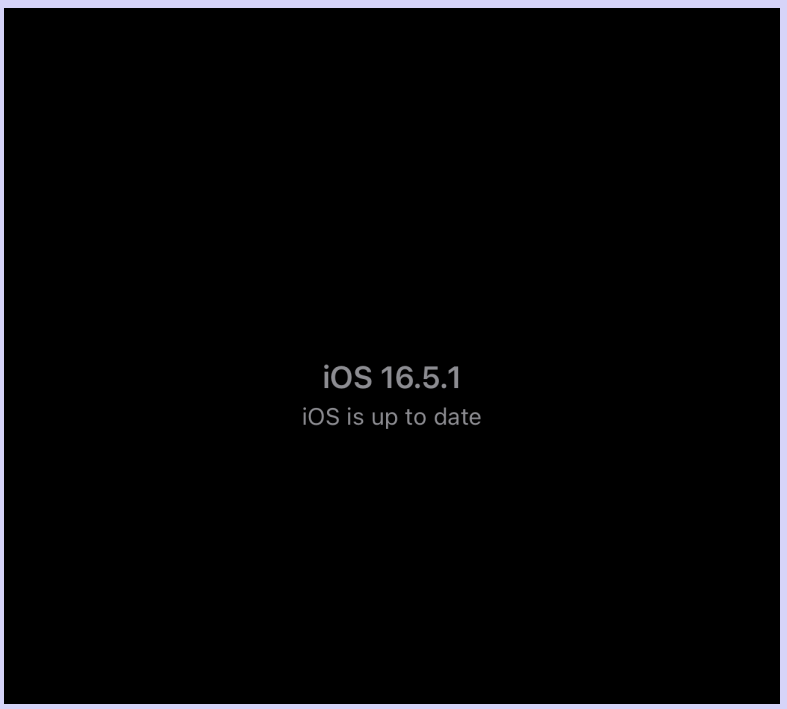
From the **General** menu, select **Software Update**.



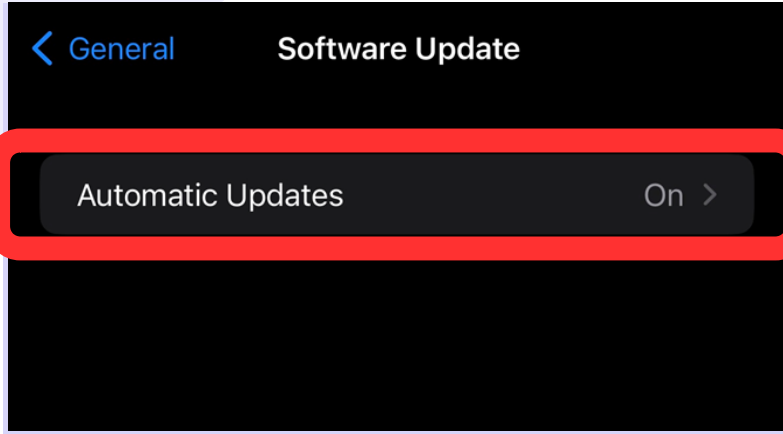


If an Update is required, you will see the option to **Download and Install.**

If a device is fully updated, you will see the iOS version number that says **iOS is up to date.**

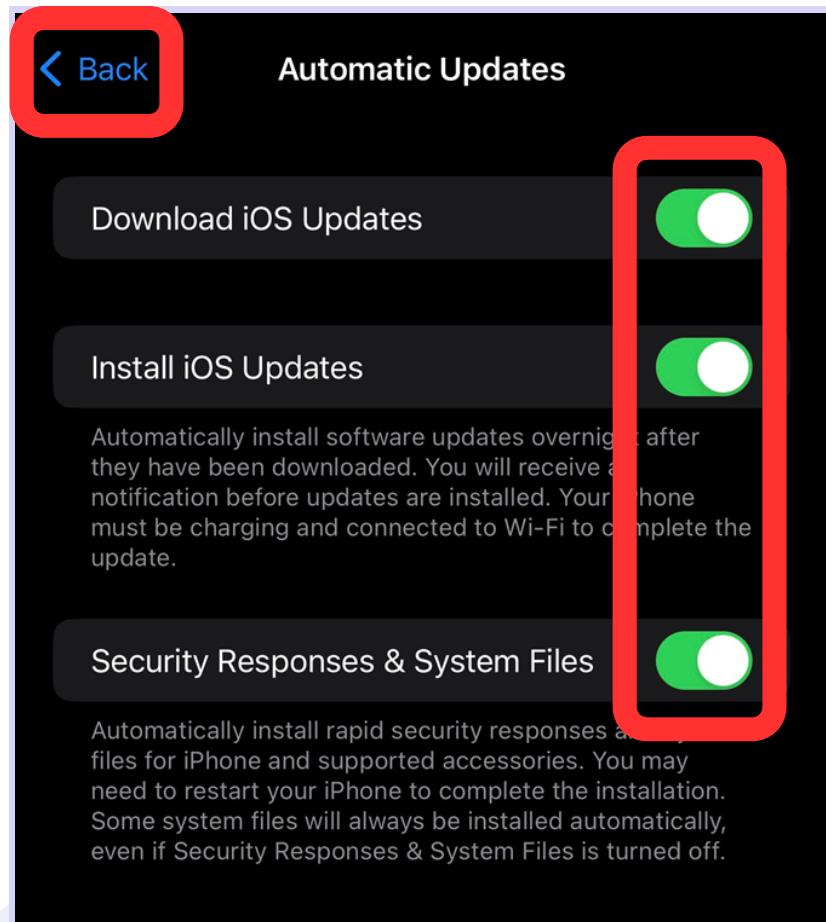


# Checking Automatic Updates is Activated



Check **Automatic Updates** are switched to **On**.

If this isn't the case, **select it**, and ensure all options are switched **On**, and press **Back**.

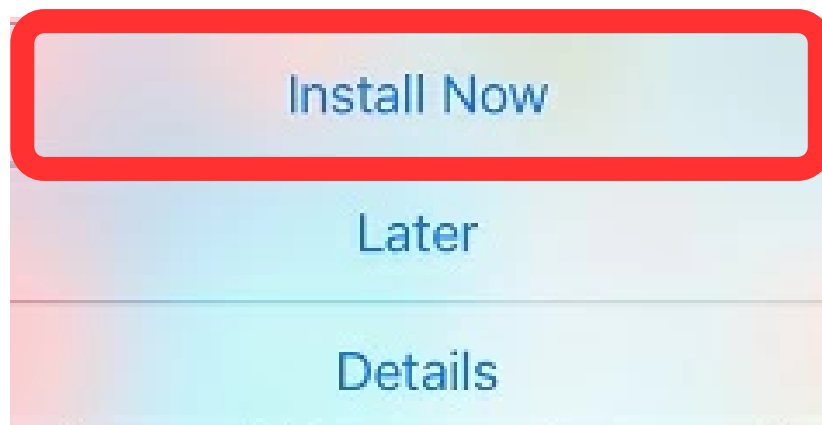


# Activating Update Notifications

**If you see a pop up notification that an IOS update is available, please click Install Now. Once the update has completed, then ensure Automatic Updates have been activated as detailed previously.**

## Software Update

iOS 16.5.1 is available for your iPad  
and ready to install



# PPM+ Mobile Updates

**PPM+ Mobile updates** will usually **happen in the background** requiring **no user action**. However, if you see a message that a **PPM+ Mobile update** is available you should **accept it**. The update will only take **30 to 60 seconds**.



**Please be aware, that in order for an Update to complete, the device must be charged to over 50% and connected to Wifi.**

**All ward iPads and apps (PPM+ Mobile etc) should be kept up to date at all times.**

**For any device issues, please contact the Informatics Service Desk at x26655 or via IT Service Desk Portal.**

# Useful Contacts

Please contact the **Implementation Team** for **Digital Support & Training** on PPM+ functionalities.

**Ext: 60599**

[leedsth-tr.ImplementationTeam@nhs.net](mailto:leedsth-tr.ImplementationTeam@nhs.net)

Please contact the Informatics Service Desk at x26655 or visit the portal at <https://lth-dwp.onbmc.com/> to:

- Reset your password.
- Report a problem you are having within PPM+ functionality.
- Report a data quality problem within PPM+.
- Request new user accounts for PPM+.
- Disable PPM+ accounts for any leavers from your department.

If you would like to make a **Request For Work to PPM+**, [Click Here](#) to be taken to the required page on the Trust's intranet.

Please contact the **IT Training Department** at [ITTraining.LTHT@nhs.net](mailto:ITTraining.LTHT@nhs.net) if you require further training on PPM+ or any other Clinical System.

**PPM+ Help Site:** <https://www.ppmsupport.leedsth.nhs.uk/>